CT Scan Patient Feedback

We would like to know how you feel about the services we provide so that we can ensure that we are meeting your needs. All responses will be kept confidential and anonymous.

Please check (✓) one:                                               Date:………………

Gender: □ Male    □ Female

Age (in years):   □ under 20   □ 21-35   □ 36-45   □ 46-55   □ 56-65   □ over 65

Which community are you from:
□ Moose Factory/Moosonee   □ Attawapiskat   □ Fort Albany   □ Other (Specify)…………………………..

1. How long did it take for you to get a CT scan appointment?
   □ Less than 1 week   □ 1-2 weeks   □ 2-4 weeks   □ Over 4 weeks

2. Did you receive a clear explanation/information about CT Scan procedure and what’s involved from the Radiation Technologist?
   □ Yes    □ Some what    □ No

3. How satisfied were you with the convenience of having received a CT scan service/ an appointment in James Bay Region?
   □ Very unsatisfied    □ Unsatisfied    □ Neutral    □ Satisfied    □ Very satisfied

4. What was your overall impression of the CT scan service provided by WAHA?
   □ Excellent    □ Good    □ Neutral    □ Poor

5. Would you recommend the CT scan services provided by WAHA to your friends and family?
   □ Yes    □ No

6. Do you have any suggestions on how to improve the services provided by our Diagnostic Imaging department?
   …………………………………………………………………………………………………………………………………………………
   …………………………………………………………………………………………………………………………………………………