



Weeneebayko Area Health Authority
19 Hospital Drive
P.O. Box 664
Moose Factory, ON
P0L 1W0
Canada

EMPLOYMENT OPPORTUNITY:

Title: Director of Quality, Risk, and Operational Performance
Division: People, Performance and Clinical Support
Site: Weeneebayko Area Health Authority
Reports to: Senior Vice President and Chief Nurse Executive
Status: Permanent Full-Time

T: 705-658-4544
W: www.waha.ca

The **Weeneebayko Area Health Authority (WAHA)** is seeking an experienced leader to fill the key role of **Director of Quality, Risk, and Operational Performance**. Reporting to the Vice President, you will lead the Quality Assurance, Patient Experience, Performance, Process Improvement, Accreditation, and Clinical Risk portfolios.

Position Profile Requirements:

- Experienced leader who can lead, work within, and motivate a team
- Demonstrated critical thinker with ability to think analytically
- Strong ability to identify, create, and implement operational efficiencies
- Proven professional experience who has strong knowledge of Quality, Risk, and Performance best practices
- Systems thinker who can diagnose and evaluate system performance, develop and align new and existing services to enhance care, evaluate and reassess to ensure optimum performance for patient experience
- Strong knowledge of First Nations health care and the Western James Bay Coast

Key Responsibilities:

- Oversee the Quality and Patient Experience, Clinical Risk, Operational Performance, Decision Support, and Infection Prevention and Control portfolios
- Act as an organizational co-lead for accreditation
- Develop clinical and operational benchmarks while working with department leads to implement key performance indicators across the organization
- Participate in optimization, efficiency identification, business development, and process improvement initiatives
- Responsible for the annual Quality Improvement Plan, its implementation, and evaluation
- Implement and monitor patient safety strategies and metrics to ensure that the organization fulfills its mission to provide optimum healthcare as close to home as possible
- Expand and build capacity within the Quality and IPAC teams

Qualifications and Experience:

- Bachelor's degree in Nursing, Sciences, a related field, or equivalent is required
- Master's degree in Health Administration, Engineering, Sciences, or Business Administration, or in progress is preferred
- Member of a regulated health professional college in good standing or a willingness to obtain
- Experience in process improvement, hospital accreditation, and initiatives to improve patient experiences
- Demonstrated commitment to best practices, continuous quality improvement, and professional development

How to apply:

The successful candidate must provide a valid **Criminal Record Check** within a specified time frame.

Please apply in writing, providing three recent work references, quoting Competition to:

Human Resources
Weeneebayko Area Health Authority
P.O. Box 664
Moose Factory, ON P0L 1W0

- Resumes can be emailed to jobs@waha.ca or faxed to 705-658-4917
- For more information contact the HR team by email above
- This position will remain open until a suitable candidate is hired
- Only those selected for an interview will be contacted
- **Please be advised that in order to be eligible for employment at Weeneebayko Area Health Authority, all new hires must have received the full series of a COVID-19 vaccine or combination of COVID-19 vaccines approved by Health Canada**

Weeneebayko Area Health Authority is an inclusive employer. Accommodations are available in accordance with the Ontario Human Rights code and Accessibility of Ontarians with Disabilities Act, 2005.

Re-Posted: September 21, 2022