



# Board Meeting Summary

September 24, 2024

## Presentation: WAHA Non-Insured Health Benefits (NIHB)

Myriah Butterly, Director of NIHB and Jordan's Principal, and Marie Burke-Lecours, Manager of Medical Transportation Services, provided a presentation on the NIHB Services.

Highlights are as follows:

- Weeneebayko Area Health Authority administers the Medical Transportation for Non-Insured Health Benefits on behalf of Indigenous Service Canada following the Medical Transportation Policy Framework 2018. WAHA NIHB Medical Transportation provides travel for NIHB, IRS, Traditional Healing and Jordan's Principle clients.

Referral and Appointments

<https://www.waha.ca/nihb/resource-process-for-clients-using-nihb-medical-transportation-services/>

Eligibility

Hostel/Hotel Services

Escorts for Clients; Criteria and Responsibilities

<https://www.waha.ca/nihb/nihb-medical-transportation-quick-facts/>

## Presentation: Quality at WAHA

Jeffrey Eruvwetagware, Director of Quality and Risk, and Weena Saunders, Manager of Quality & Patient Experience, provided a presentation on the Quality & Patient Experience Department.

Highlights are as follows:

- Quality Improvement Plan Program Cycle
- Patient Satisfaction Report 2023-24
- Patient Survey Feedback for Improvement 2023-24
- Special Projects
- WAHA Patients Relations Process
  - Concerns, suggestions, complaints, or compliments can be made in-person or by:
    - Mail
    - Phone
    - Fax
    - WAHA website: <https://www.waha.ca/patientexperience/>

## Recognition of Late Abraham Hunter

Abraham served as a Weenusk (Peawanuck) First Nation representative for several years, contributing valuable insights and advocating for community members. It was a privilege to have him on our board.

The WAHA Board will continue to maintain this positive momentum moving forward.

## Board Chair Opening Remarks – Carman Tozer

- In-person community redevelopment engagement sessions have been happening throughout the Weeneebayko region. The goal of the sessions is to provide information and receive feedback and input. In August, the board executive visited the construction site in Moosonee and was given a tour of the early works sites; 15 duplexes and staff residences.
- WAHA was nominated for the Canadian HR Award for Best Employer Branding Excellence.
- An animation in partnership with the University Health Network (UHN) Cardiology Medly Team highlighting Cree heart health has been accepted into the 2024 Toronto Shorts International Film Festival (TIFF). The film, *Strengthening our Hearts through a River of Possibilities*, can be viewed with this link: <https://www.waha.ca/news/heart-health-short-film-premieres-at-toronto-film-festival/>
- The UHN cardiology team was nominated for the Ontario Health System Quality and Innovation Award for Improved Indigenous Health for “Bringing Specialist Care Close to Home Equitable Cardiovascular Care in the James and Hudson Bay Region of Ontario.” More information on the WAHA Medly Program can be found here: <https://www.waha.ca/patient-resources/medly/>

## President and Chief Executive Officer Report – Lynne Innes

### New Hospital Redevelopment Project

- Currently in Stage 4B of the Redevelopment Project, with Commercial & Financial Close expected in October 2024. Stage 5 is construction.
- The project includes the development of 15 duplexes and a staff residence with a capacity of 200 beds. The north and south railway spur lines are almost complete. The railway spur will allow materials to be brought directly to and from the construction site.

### Renderings of New Weeneebayko Area Health Authority Facilities



Figure 1 Aerial view of new regional healthcare campus in Moosonee, ON



Figure 2 Aerial view of new hospital in Moosonee, ON

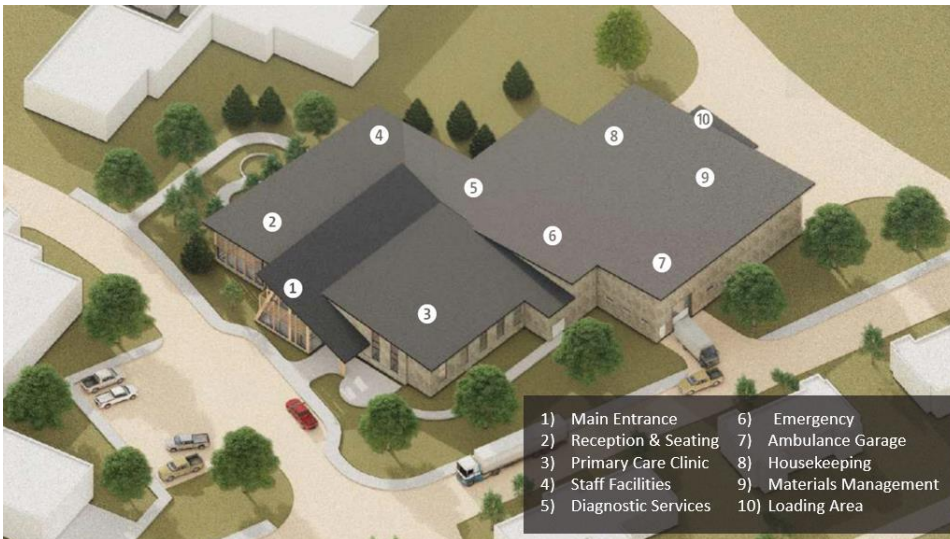


Figure 3 Aerial view of new ambulatory care centre in Moose Factory, ON

\*Please note that the design renders of the new regional healthcare campus and buildings are subject to change throughout the Design Development Phase.

## Fall/Winter Preparedness

The province anticipates an influx of respiratory issues with surges of COVID-19 and RSV. WAHA will monitor bed capacity and outbreaks and be aware of the patterns, timing, and severity.

## Weeneebayko General Hospital Structural Upgrades

- 3 new boiler systems to be installed mid-October 2024
- Roof work to commence mid-September 2024
- Electric heat on the 1<sup>st</sup> and 2<sup>nd</sup> Floor

# Senior Vice-President of Clinical Services & Chief Nurse Executive Report – Sandra Kioke

## New Initiatives and Services

- State of the Art Electronic Health Record (EHR) System; ONE Expense Meditech Implementation. ONE patient record system serves to maximize patient safety and adoption of evidence-based guideline directed standards of care. Go-Live date – May 2024.
- WAHA Mammography Program: Canadian Association of Radiologists Mammography Accreditation Achievement. All technologist standards, including daily, weekly, and monthly quality control testing, were met, achieving CAR MAP accreditation until November 30, 2027.
- New x-ray equipment was ordered for Attawapiskat and Fort Albany thanks to a generous anonymous donation.
- Regional Optometry Services for all ages. Monthly clinics in Fort Albany; Moosonee; Moose Factory; Attawapiskat, with an average of 40-60 patients per week at each clinic.
- UHN-WAHA Medly Remote Monitoring Cardiac Care Updates
- Indigenous Primary Care Team
- Minomathasowin Health Leaders/Health Director Workshop in June 2024, with attendees from various communities within the Weeneebayko region. Workshop Topics include Regional Health Promotion Collaborations, UHN Medly Heart Failure monitoring updates, Rivers of Plenty Healthy Eating, Harm Reduction Initiative/Preparing for Community Consultations, and a Chiefs of Ontario Data Governance Strategy update.
- Minomathasowin Program: Injury Prevention Community Engagements
- Minomathasowin Program: Chronic Disease Prevention and Wellness Project
- Minomathasowin Program: Tuberculosis Outbreak Education and Regional Planning Workshop
- Minomathasowin Program: Harm Reduction Strategy Development & Implementation Initiative. Program aim to provide care & services for people living with addictions to minimize harm, risk, and death. Patient and family supports development.
- Minomathasowin Program: Kiskinohtahiwewak Education Initiative (KI) Career Fair and Camp Chikipak
  - Information on KI along with surveys and promotional items were provided to students to encourage their interest to pursue health-related careers. CPR demonstrations were provided, and health related equipment and anatomical models were also on display to spark conversations with the KI members. More information on the Kiskinohtainweak Initiative can be found here: <https://hospitalnews.com/program-aims-to-boost-local-first-nations-representation-in-healthcare-professions/>
  - Camp Chikipak is a Mushkegowuk operated summer camp outside of Iroquois falls. It is attended by youth ages 8-14 from Attawapiskat, Kashechewan, Fort Albany, Moosonee, and Moose Factory. The Camp represents an important outreach opportunity to connect with students from the coastal communities served by WAHA. Interactive (e.g., CPR, heart anatomy/auscultation, casting) and educational (e.g., helmet safety, pursuing health careers) activities were provided along with the opportunity for students to meet and greet our very own future health professionals.

- Cultural Competency Education for WAHA employees and health professionals. Training and education development is provided to enhance the cultural competency of our employees and care providers and support the provision of culturally safe care. We are learning from and collaborating with Regional Elders and Traditional Knowledge Keepers to develop cultural learning and education tools specific to the James and Hudson Bay Mushkegowuk Cree peoples.

## For further information contact:

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